

MobileIron Training Content

MobileIron: Core Fundamentals

- System architecture and user interfaces
- Basic deployment and installation of the MobileIron solution
- Management Basics of users and devices
- Configuration of devices, including basic certificates
- Introduction of specialty topics; iOS devices, basic troubleshooting, principles of backup and restore etc.

MobileIron: Core Architecture & Design

- Architecture, system design and administration
- Authentication with PKI and Kerberos
- Security of the app environment with AppConnect and Tunnel
- MobileIron reporting and monitoring options
- Resilience—exploring high availability and disaster recovery

MobileIron: Cloud Fundamentals & Architecture

- Installation and Management of MobileIron Connector
- Installation and Configuration of Sentry for ActiveSync and AppTunnel
- Management of Certificates in MobileIron Cloud
- Configuration of Android Lockdown and Kiosk Mode
- Advanced Management of Apps
- Best Practices and Troubleshooting
- Support for Mac OSX
- Setting up Android Enterprise
- Windows 10 Features

MobileIron: Support

- Troubleshooting of Sentry issues related to Active Sync and AppTunnel
- Logging and Diagnostic Tools available to help troubleshoot issues with Core, Sentry and Connector
- Overview of Certificate-Based Authentication
- Troubleshooting Certificate-Based Authentication with Sentry
- Troubleshooting Kerberos Constrained Delegation in Single-Realm and Multi-Realm deployments
- Android Advanced Logging
- Troubleshooting issues with Core LDAP syncs and Connector
- Troubleshooting Core and Sentry Performance issues
- Troubleshooting Core High Availability